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### **PRESS RELEASE**

**For Immediate Release**

## **EXOS Technologies Selected as ServiceMac's Mortgage Servicing Solution**

PITTSBURGH, PA- (January 14, 2019) – ServiceMac, an innovative new entrant in the mortgage servicing and portfolio management market, has selected ServiceLink's powerful EXOS Servicing platform as its consumer digital solution.

EXOS Servicing, part of the EXOS Technologies suite of services, is an intuitively designed, market-proven mobile app that offers digital touchpoints throughout the life of the loan. It provides consumers with real-time loan information at their fingertips including account status, statements, payment information and more that is accessible anytime, anywhere on any mobile or wearable device. Backed by more than 40 years of industry experience and years of investment in innovation and best-in-class technology, ServiceLink's EXOS delivers immediate benefits including increased portfolio retention and soaring customer satisfaction.

"As an innovative customer-focused company, we need digital solutions via web/mobile/voice/wearables that would elevate consumer satisfaction, provide a high level of self-service capabilities and the market maturity to understand the overall customer experience," said Bob Caruso, President and CEO of ServiceMac. "We believe the EXOS platform will deliver on this strategy and we're excited to work with EXOS to provide our omni-channel digital strategy."

"ServiceLink is focused on transforming consumers' experiences and expectations around the digital mortgage process," said Chris Azur, CEO of ServiceLink. "Our

EXOS technology provides a new level of transparency and accessibility that will help ServiceMac engage its customers now and in the future. We are thrilled that ServiceMac chose EXOS Servicing as its consumer digital platform.”

### **About ServiceMac**

ServiceMac is focused on providing superior technology, products and services for the mortgage industry backed by highly personalized service and support.

Through continuous innovation and acquisition, its offerings are comprised of personalized solutions that span the mortgage continuum and enhance security, customer satisfaction, and profitability. More information can be found at

[www.servicemacusa.com](http://www.servicemacusa.com). For inquiries, please contact Rod Hatfield at [rod.hatfield@servicemacusa.com](mailto:rod.hatfield@servicemacusa.com).

### **About EXOS Technologies**

EXOS is the leader in providing cloud-based digital technologies to real estate lenders and servicers. EXOS Technologies transform consumers’ digital expectations around the mortgage experience through mobile apps, voice interaction, APIs, Predictive Analytics and AI. EXOS products include Title, Appraisal, Closing and Servicing – extending and enhancing critical consumer digital touchpoints throughout the entire mortgage lending life cycle. EXOS reduces cycle times, improves quality and enhances a lender’s relationship with their consumer. To learn more about EXOS, please visit

<https://www.meetexos.com/>.